

## COMMUNITY PSYCHIATRIC SUPPORTIVE TREATMENT (CRISIS STABILIZATION) H0036

Provider:	Member ID:	
Review	Reviewer	
Date:	Name:	

			1		
1.	Does the physician's evaluation demonstrate that the member	1	0		
	met medical necessity criteria and service definition (the member				
	is experiencing a crisis that requires a 24-hour structured				
	environment that cannot be managed at a lower level of care)?				
	(Note: If Question #1 scores 0, then all remaining questions				
	score 0.)				
2.	Is there a physician's order for admission to Crisis Stabilization?	1	0		
	(Note: If Question #2 scores 0, then all remaining questions				
	score 0.)				
3.	Does the comprehensive psychiatric evaluation report	3	2	1	0
	(completed within 24 hours of admission) meet the				
	documentation requirements for the service?				
4.	Was an initial Service Plan for Crisis Stabilization created within	1	0		
	24 hours including member signature and				
	physician's/psychologist's signature and credential with start and				
	stop times? (Note: If Question #4 scores zero, all remaining				
	questions will score zero.)				
5.	Does the plan demonstrate participation by all required team	3	0		
	members, including members from other agencies involved in				
	behavioral health care of the member (start and stop times)				
	including all required signatures and credentials?				
*6.	Do the Crisis Stabilization plan objectives address the identified	3	2	1	0
	factors which precipitated the member's crisis? (If Question #6				
	scores 0, questions 7 and 8 also score 0).				
*7.	Do the service plan objectives reflect measurable steps that the	3	2	1	0
	member will take to resolve the crisis?				
8.	Does the Service Plan contain objectives that are commensurate	3	0		
	with time spent in CSU?				
*9.	Is there documentation to substantiate that daily/appropriate	3	2	1	0
	(meets service definition and clearly addresses the specifics of the				
	admission criteria throughout the member's stay) treatment				
	services are being provided?				
10.	Is the member receiving treatment services in frequency and	3	1.5	0	
	intensity, which is consistent with their service plan?				
11.	Do services include the following:	3	1.5	0	

	<ul> <li>Daily psychiatric review and examination as determined by member need (for each day the program operates)?</li> <li>AND</li> </ul>				
	Ongoing psychotropic medication evaluation and				
	administration? AND THE FOLLOWING IF NEEDED:				
	<ul> <li>Psychological/functional evaluations specific to the</li> </ul>				
	disability population where appropriate?				
12.	Does the service include the following to address recidivism:	3	1.5	0	
	<ul> <li>An interdisciplinary team evaluation and service planning session before discharge from the Crisis Stabilization</li> </ul>				
	service?				
	<ul> <li>Should be addressing recurrent admissions</li> </ul>				
	Discharge service planning which must include an				
	assessment of the conditions that caused the need for				
	Crisis Stabilization as well as appropriate follow-up services?				
	<ul> <li>Are appropriate referral and follow-up services being</li> </ul>				
	recommended to prevent crisis recurrence (i.e. for				
	recurrent admissions is a higher level of care being				
	recommended such as ACT, etc.)				
13.	Do shift or service notes indicate routine observation/monitoring		1.5	0	
	by staff, limited to 10 minutes for each hour that is ordered by				
	the psychologist/physician <b>OR</b> is Intensive one-to-one supervision				
	documented when ordered by a psychiatrist or licensed				
	psychologist?				
*14.	Do the service notes include:	3	2	1	0
	<ul> <li>Signature with appropriate Practitioner Credentials</li> </ul>				
	<ul> <li>Service start and stop times</li> </ul>				
	<ul> <li>Location of service</li> </ul>				
	• Date				
	(Note: if there is no signature with appropriate credentials,				
	questions #14 through #17 all score 0 for those notes)				
*15.	Does all of the service note(s), document the intervention	3	2	1	0
	(specific to service definition) utilized by the clinician related to				
	the precipitating crisis? (Note: If Question #15 scores 0, then				
	questions 14, 16, and 17 score 0.)				
*16.	Do all of the service note(s), document the member's response to	3	2	1	0
	the intervention?				
*17.	Do all of the service notes relate back to the service plan?	3	2	1	0
18.	Does a comprehensive review of the current clinical status	3	0		
	substantiate that medical necessity is met for continued stay?				

Total Score =	[Possible 48

<sup>\*</sup> The scoring for these questions are as follows:

<sup>3 – 100%</sup> of the documentation meets this standard

<sup>2 – 99%</sup> to 75% of the documentation meets this standard

- 1 74% to 50% of the documentation meets this standard
- 0 Under 50% of the documentation meets this standard