Each Person Deserves an Individual Care Plan

West Virginia's Medicaid Health Homes Program is designed to help you manage your health care needs and services to ensure quality care so you stay healthy!

West Virginia HEALTH HOMES

WV DHHR Bureau for Medical Services

With WV Medicaid Health Homes, you and your medical team work together for a healthier you!

For more information:

Phone: 304-558-1700

http://www.dhhr.wv.gov/bms/

WEST VIRGINIA Department of Health & Human Resources

BUREAU FOR MEDICAL SERVICES

350 Capitol Street
Room 251
Charleston, WV 25301
(304) 558-1700

West Virginia Department of Health and Human Resources

Bureau for Medical Services

West Virginia Health Homes

The Health Care Coordination Resource for WV Medicaid Members

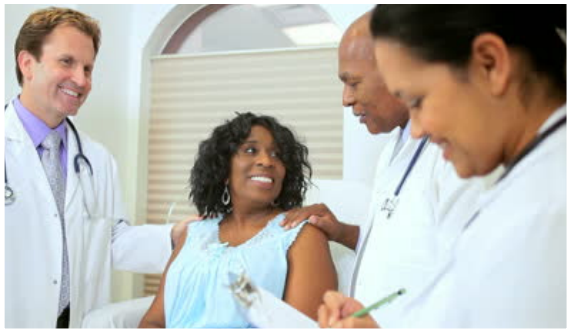
What is a Health Home?

A Health Home is not a place where you live. It is a team of people who helps you manage your health care needs. The goal of West Virginia Medicaid Health Homes is to help you be your healthiest and be in control of your life.

The Health Homes Program coordinates physical and behavioral health (both mental health and substance abuse) and long-term services and supports for Medicaid members with chronic health conditions.

For more information on current West Virginia Health Homes, call 304-558-1700 or visit http://www.dhhr.wv.gov/bms/

There is no cost for Health Home services.



A Health Home Team Helps You:

- Manage your medical conditions and medications
- Remember your appointments
- Find providers and specialists
- Understand your medical tests and results
- Follow and understand provider instructions
- Work with providers and specialists to help you get healthy and stay healthy
- Learn how to prevent illnesses or complications
- Answer health questions and listen to your concerns
- Find transportation to and from medical appointments
- Access community and social support services

Your team is centered around you and your health. Your team will assist you and your family in making the best possible decisions.

What are the Benefits of Having a Health Home?

- During routine check-ups, more time will be spent planning for your health care needs.
- Your Health Home team will be available to you 24/7.

- Your Health Home team is a team of professionals who will coordinate and provide your health care. Your team will include you, your primary care provider, other care providers and may also include community support.