



# Chiropractic

Overview/Reminders 2018

# Chiropractic Visits



- Coverage of chiropractic services for subluxation of the spine is limited to one treatment per day for a maximum of 12 treatments per calendar year without prior authorization.
- The chiropractic manipulative treatment includes the pre-manipulation patient assessment and post-service work associated with the procedure.
- All chiropractic services beyond the initial twelve (12) will require prior authorization.
- There is a limit of 24 treatments per calendar year.
- For members with the Alternative Benefit Plan an additional six treatments per year may be authorized if OT and PT services have not been utilized in combination with chiropractic services.

# Submitting X-rays: WV Medicaid Provider Manual Chapter 519.7.1



- An x-ray report must be submitted with the prior authorization request for spinal manipulations beyond the initial 12.
  - The x-ray must be taken no more than three months prior to the date the additional spinal manipulations would be rendered in order to substantiate the necessity for continuing chiropractic care.
  - West Virginia Medicaid reimburses chiropractors for the professional and technical components of specific covered diagnostic radiology services if the chiropractor performs both parts of the procedure.
    - Medicaid will provide reimbursement for only one interpretation of an x-ray and will not pay for a second confirmatory x-ray
  - The x-ray requirement is waived for pregnant women.

# Most Commonly Omitted Items

- Treatment plan
- Update of progress
  - Number of manipulations that has been performed on the member
  - Possible exacerbations or setbacks
- Home exercise program
  - Whether this be walking, swimming, going to the gym, etc.
- Frequency of visits

- If you are currently faxing in prior authorization requests and would like to utilize the direct data entry portal. The medical department offers training for providers and office staff.
- We offer training via webinar, phone, and various materials.
  - These are offered to make submitting online for Prior Authorization an easier process for providers.
- If you are interested in one-on-one training. Please contact one of the training specialist.

# KEPRO Contact Information



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 WEBSITE FOR ORG MANAGERS TO ADD/MODIFY USERS: [HTTPS://C3WV.KEPRO.COM](https://C3WV.KEPRO.COM)

Questions?