



Chiropractic

Overview/Reminders 2019

Chiropractic Visits



- Coverage of chiropractic services for subluxation of the spine is limited to one treatment per day for a maximum of 20 treatments per calendar year without prior authorization.
- The chiropractic manipulative treatment includes the pre-manipulation patient assessment and post-service work associated with the procedure.
- All chiropractic services beyond the initial twenty (20) will require prior authorization.
- For Alternative Benefit Plan members there is a limit of 24 treatments per calendar year.
 - An additional six treatments per year may be authorized if OT and PT services have not been utilized in combination with chiropractic services (for a total of 30 treatments).
 - Providers can call DXC at (888)-483-0793 for verification of billed services.

For more information regarding Chiropractic services, go to <https://dhhr.wv.gov/bms/Provider/documents/manuals> Chapter 519.7

Submitting X-rays: WV Medicaid Provider Manual Chapter 519.7.1



- **An x-ray report must be submitted with the prior authorization request for spinal manipulations beyond the initial 12.**
- The x-ray must be taken no more than three months prior to the date the additional spinal manipulations would be rendered in order to substantiate the necessity for continuing chiropractic care.
- West Virginia Medicaid reimburses chiropractors for the professional and technical components of specific covered diagnostic radiology services if the chiropractor performs both parts of the procedure.
 - Medicaid will provide reimbursement for only one interpretation of an x-ray and will not pay for a second confirmatory x-ray.
- The x-ray requirement is waived for pregnant women.

Most Commonly Omitted Items

- Treatment plan
- Update of progress
 - Number of manipulations that has been performed on the member
 - Possible exacerbations or setbacks
- Home exercise program
 - Whether this be walking, swimming, going to the gym, etc.
- Frequency of visits

- We offer training via webinar, phone, and various materials.
 - These are offered to make submitting online for Prior Authorization an easier process for providers.
 - There are also annual reviews/trainings available to providers.
- Provider training is also offered for various provider groups.
- Each PowerPoint presentation from the provider trainings are posted to the <http://www.wvaso.kepro.com> in the Manuals and Reference Materials section of our website.

KEPRO Medical Contact Information



KEPRO
1007 Bullitt Street, Suite 200
Charleston, WV 25301
800.346.8272
EMAIL: WVMEDICALSERVICES@KEPRO.COM
FAX NUMBER: 866.209.9632

HELEN SNYDER	DIRECTOR	HCSNYDER@KEPRO.COM	EXT. 4463
KAREN WILKINSON	UM NURSE MANAGER	KAREN.WILKINSON@KEPRO.COM	EXT. 4474
ALICIA PERRY	OFFICE MANAGER	APERRY@KEPRO.COM	EXT. 4452
SIERRA HALL	TRAINING SPECIALIST	SIERRA.HALL@KEPRO.COM	EXT. 4454
JAMI PLANTIN	ELIGIBILITY SPECIALIST	JAMI.PLANTIN@KEPRO.COM	EXT. 4502
JASPER SMITH	ELIGIBILITY SPECIALIST	JASPER.SMITH@KEPRO.COM	EXT. 4490
JOHN JONES	CUSTOMER SERVICE REP	JOJONES@KEPRO.COM	EXT. 4431
KATIE BOOKER	CUSTOMER SERVICE REP	BBOOKER@KEPRO.COM	EXT. 4432
LAUREN PLEVA	CUSTOMER SERVICE REP	LPLEVA@KEPRO.COM	EXT. 4476

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 FOR SUBMITTING AUTHORIZATIONS: [HTTPS://PROVIDERPORTAL.KEPRO.COM](https://PROVIDERPORTAL.KEPRO.COM)
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Questions?