



TO: WV Behavioral Health Fee-for-Service Medicaid Providers

DATE: March 18, 2020

RE: Changes to On-Site Provider Reviews related to COVID-19

Due to the World Health Organization declaring Coronavirus disease (COVID-19) a pandemic, as well as the President declaring a National Emergency, the West Virginia Bureau for Medical Services (BMS) has asked KEPRO to provide alternative arrangements for Behavioral Health On-Site Consultative Reviews. BMS is requesting that reviews be conducted in a desk audit format when feasible. KEPRO is assessing the sample size of the currently scheduled reviews and determining the logistics of this process. If the size of the review is unfeasible via desk audit format, your review will be postponed to a later date.

If you have a currently scheduled review, your Trainer/Consultant will be contacting you shortly. Trainings will occur in a webinar format. We ask for your cooperation and patience as we navigate this unprecedented time together.

Thank you

cc: Cynthia Parsons, BMS Program Manager
Emily Proctor, KEPRO