

## Frequently Used Numbers/Websites

### WVCHIP PRIOR AUTHORIZATION FOR SERVICES

**ORG Managers**- C3 CareConnection® Enrollment: <https://c3wv.kepro.com>

**AUM Managers**- C3 CareConnection® Provider Portal: <https://providerportal.kepro.com>

Please visit <http://wvaso.kepro.com> for Information such as: Notices and Announcements; Forms and Enrollment; Manuals and Reference Materials; Master Code List; and Training Resources.

- **KEPRO-WVCHIP Phone Number:** 1.888.571.0262
- **KEPRO-WVCHIP Fax Number:** 1.866-438-1360
- **KEPRO-WVCHIP Email:** [WVCHIP@KEPRO.COM](mailto:WVCHIP@KEPRO.COM)

### WV CHIP Medical Services Request Fax Numbers

1.844.633.8426	1.844.633.8427	1.844.633.8428	1.844.633.8429	1.844.633.8430	1.844.633.8431
Inpatient	OP Surgery	Imaging/Radiology	Cardiac	Home Health	Speech/Audiology
Inpatient Rehab <21		Laboratory	Pulmonary Rehab	Hospice	PT/OT
Organ Transplants			DME	Private Duty Nursing	Dental/Orthodontic
Bariatric			Orthotics		Podiatry
			Prosthetics		Chiropractic
					Vision

### OTHER FREQUENTLY USED PHONE NUMBERS

DXC Technology: 1.888.483.0793

Rational Drug: 1.800.847.3859

CVS Customer Care: 1.800.241.3260

CVS Specialty Drugs: 1.866.814.7787

**WVCHIP PROVIDER AND MEMBER WEBSITE:** <https://chip.wv.gov/Pages/default>

For WVCHIP eligibility questions, application status or renewals, general information or for issues NOT related to prior authorization of services, please call **WVCHIP at 877-982-2447.**