



SOCIALLY NECESSARY SERVICES TOOL Family Crisis Response (215)
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Provider:		Provider's Consumer ID:	
Consumer FACTS #:		Consumer Medicaid #:	
Review Date:		Reviewer Name:	
Consumer Name:			

Purpose: The *Review Tool* is a part of an integrative review process that evaluates/assesses technical compliance and the administrative application of Socially Necessary Services (SNS) by contracted providers. The *Review Tool* is a resource utilized to further enhance the collaborative efforts of the Bureau for Children and Families (BCF), KEPRO, and the SNS provider community in the delivery of quality services. The *Review Process* is applicable to **all** SNS providers and all BCF case types.

1.	For the Period Under Review does the service meet Admission Criteria? (NOTE: If zero, then all questions are scored zero) <ul style="list-style-type: none"> • For the period under review is there a completed copy of the SAMS Family Functioning Assessment and/or service plan and/or safety service or Behavioral Control Plan in the case record? If the answer is "no" is there documentation of at least three attempts to obtain this information? 	3	0		
2.	For the period under review does the service being provided meet the criteria of the services guideline definition? (NOTE: If no, then all questions are scored 0) <ul style="list-style-type: none"> • During the period under review is there evidence that the service immediately prevented abuse/neglect of a child or kept the community safe from a delinquent child? (The child must be in the home) • During the period under review does the documentation substantiate that an actual crisis existed, i.e. client didn't just call because she needed a ride? • During the period under review is there evidence to support that the service was available to the client 24 hours a day, 7 days a week? • Is there evidence that the provider contacted the DHHR worker either on the same day the crisis occurred or, if afterhours, the following business day to apprise the worker of crisis and what was done to address it? • Was the client present (face-to-face) for the intervention 	3	0		
3.	Is there a copy of the referral for services in the record?	1	0		
4.	During the period under review are records of the service kept? (NOTE: If no, then all questions are scored 0)	1	0		
5.	During the period under review is the documentation of each service provided specific to the consumer receiving the service?	6	2	0	
6.	During the period under review are all documents signed by appropriately licensed/credentialed staff?	6	0		
7.	During the period under review does the documentation support the duration	3	1	0	

	and frequency of the service provided?				
8.	During the period under review is the consumer's response to the intervention clearly documented?	3	1	0	
9.	During period under review is the service provided appropriate to meet the identified need?	3	0		
10.	<p>During the period under review, do all monthly summaries include the following:</p> <ul style="list-style-type: none"> • identified need • service to address the need • how service is eliminating/reducing/controlling behaviors or conditions requiring intervention • barriers and/or progress towards goal achievement • unmet needs • level of participation as it relates to individual consumers • is there documentation that monthly summaries were completed and transmitted to the appropriate DHHR worker by the 10th of the following month? 	3	2	1	0